

WSC ADVISORY #2021-039
WSC PRE-SERVICE TRAINING EXTENSION

ACTION REQUIRED

EFFECTIVE DATE: NOVEMBER 1, 2021

On October 29, 2021, the State Data Center experienced technical issues that affected all state agencies and the APD computer servers went offline. As a result, providers did not have access to APD course presentations and training materials in TRAIN Florida.

Wavier Support Coordinators who did not have an opportunity to complete the Pre-Service Level 1 course prior to the technical issues are granted an extension. This training and the associated competency-based assessment must be completed no later than 11:59pm on **November 5, 2021**.

Providers are to maintain a copy of this advisory in their personnel files for audit purposes to present to Qlarant at the time of Provider Discovery Reviews (PDRs), to APD licensing staff, and/or to Medicaid Program Integrity as needed.